

First Toa Payoh Primary School

P1 Orientation for 2022 P1 Cohort

Q&A Session

Administrative Matters

Q: When can we access the Parents Gateway (PG)?

A: As part of the P1 early PG onboarding process, SC parents with students who were registered before Phase 3 may access the Parents Gateway. For the rest of the parents, you will be able to access the app after 26 November 2021. We seek your kind understanding in this matter.

Q: I am still not able to access Parents Gateway using SingPass. What should I do?

A: If you are still not able to access Parents Gateway after 26 November 2021, please check if your SingPass login information is correct. Should you require any assistance with your SingPass account, please contact SingPass helpdesk at 6335 3533 or email support@singpass.gov.sg. For Parents Gateway related technical issues, please email to MOE_Parents_Gateway@moe.gov.sg.

Q: Can we access the information/notifications of our two children studying in the same school through one credential on Parents Gateway or do we need two different credentials.

A: For parents who have two or more children in the same school, you only need to have one account to access the information/notifications for your children through one credential on Parents Gateway.

Q: I am still unable to submit the Consent Form for Immunization & Dental Treatment. When I keyed in my son's Birth Cert number, it always shows the message "Please submit consent ONLY IF you have been notified that your child's pre-school is participating in the Oral Health Screening and Fluoride Therapy Programme".

A: We are aware of the error message and have forwarded our enquiry to HPB. We will follow up with all parents through email or Parents Gateway once we have received a response from HPB. We apologize for the inconvenience caused.

Q: Can I send the FAS forms on Monday 22/11/21?

A: Yes. If your child is eligible, please submit the completed form with the supporting documents as soon as possible.

Q: How do we submit the yellow form - Individual Student Details? Do we submit it on the first day of school?

A: We would appreciate it if you could email the completed Individual Student Details form to ftpps@moe.edu.sg.

Q: My child has applied for the 2022 Financial Assistance Scheme (FAS). Can I go ahead to purchase the school books and school uniforms from the vendors and claim later?

A: Please do not purchase any school books or school uniforms from the vendors while your MOE FAS application is being processed. We will not be able to facilitate any refunds. The school will inform you on the application outcome and the details for the collection of the approved items.

Q. I cannot find the Mother tongue Language Forms in the package. I assumed this is a hard copy form.

A: Not all students will receive the MTL form. Only students who are eligible to apply for exemption/Non-MTL are required to fill up the MTL Form.

Service Providers (School Bus / Book Shop / School Uniforms/ Student Care Centre)

Q: When will we hear back on school bus arrangement? What is the pick-up time and where is the designated pick-up point and drop-off point for school bus?

A: If you have submitted your request through FormSG, our school bus service provider (Chua Lee Kiang Bus Transport Service) will contact you around 15 December 2021 on the transport arrangement. You can contact Mrs Chua at 9382 4721.

Q: I have not been able to contact the uniform service provider. Please assist.

A: If you have submitted your order online and have selected self-collection in school, please come down at the appointed slot. You may also book an appointment with us for on-site purchase. For any other enquiries, please contact Beau Voix Uniform at 6743 6645.

Q: The school's Student Care Centre has not responded to my child's application.

A: The Student Care Centre (SCC) service provider (Nascans) is currently collating all SCC applications and will communicate with parents in mid-Dec 2021, as indicated on the Nascans letter. You can contact Nascans at 9172 4633.

Q: I will be opting for Student Care Service for my child. Will it be starting on Day 1? If yes, how and whom do I communicate that if I would only like to start on Day 2?

A: If you have submitted your request through Nascans website, our SCC service provider will contact you in mid-December. You may let our SCC operator know the necessary arrangement for your child.

First Day of School Matters

Q: Where do we collect the re-entry pass for the Recess Observation on Day 1?

A: The colour-coded re-entry pass for Recess Observation will be issued by the Form Teacher (FT) when you hand your child to the FT at either the Harmony Hall (Level 2) or the Indoor Sports Hall (ISH) void deck (Level 1).

If your child is in P1 Respect, P1 Responsibility or P1 Love, you may collect the re-entry pass at the ISH Void Deck (Level 1) when you arrive with your child.

If your child is in P1 Integrity, P1 Perseverance or P1 Excellence, please proceed to the Harmony Hall (Level 2) to collect the re-entry pass when you arrive with your child.

Q: If my kid comes by the school bus, and I come separately to get the re-entry pass, do I also need to reach at 7.15 am?

A: You do not need to. The re-entry pass can also be issued to you at the guard post when you arrive at the designated time at 8.45 am for P1 Respect, P1 Responsibility or P1 Love Recess and at 9.30 am for P1 Integrity, P1 Perseverance or P1 Excellence Recess

Q: Does the school bus service start on Day 1? If I opt for school bus service, how do I get the re-entry pass for access during recess time?

A: Yes, the school bus service will start on Day 1. However, as part of Safe Management Measures (SMM), parents/guardians are not allowed to board the school bus. Parents/guardians are to make separate transport arrangement to the school. Refer to above pointers for collection of re-entry pass.

Q: My son will be starting P1 at FTPPS and my daughter at K1 at MK@FY. Would I be able to help both at the same time on first day of school?

A: It should not be a concern. Both have different reporting time. By 7.15 am for FTPPS and at 7.50 am for MK lessons at MK&FY. Parent/Care-giver needs to be physically present at the MK receiving gate and leave only after the child's health screening by MK staff. KCare service commences from 7.00 am.

Q: Will there be any assistance on the first day when P1 students need to go to the toilet? In case they get lost or can't find the toilet?

A: Yes, students will be taken on a school tour and shown the locations of the toilets. There will be scheduled timings for teachers to take students to the toilet so that the shy students will be accompanied to the toilets as well.

Q: On Day 1, can parents be allowed to stay till school dismissal? What is the arrangement for the other 3 days?

A: Only one parent per child will be allowed to accompany your child to school on Day 1 and to observe your child at the designated time during their recess. In view of the SMMs in place, we seek your understanding that parents will not be able to accompany your child into the school premises from Day 2 onwards.

Canteen Matters

Q: Is there any guidance or buddy system for the P1 kid to purchase food in canteen?

A: Our staff will be stationed in the canteen during recess to assist the P1 students when they are buying their food. Over the years, we have observed our P1 children to be very adaptable and they adjust well to the school environment.

Due to the safe management measures in place in the primary schools where most of the students are still unvaccinated, all school procedures and activities continue to be

cohortised by class and level. Hence we are not able to have our usual buddy system as it will involve intermingling of students across levels.

We would like to assure parents that our staff will be around to guide and assist our students as they familiarise themselves with the school procedures and environment.

Q: Are there any restrictions on what food to pack for recess? Examples, snacks containing allergens such as nuts.

A: For recess, we encourage students to pack a healthy meal (e.g. sandwich, rice / noodles, etc). Avoid packing food which will turn bad quickly, or food that needs to be chilled. As for snack break, do pack small amounts of healthy food like fruits or wholemeal biscuit (avoid large meals like rice or noodles).

Currently we have no restrictions on bringing snacks containing allergens but do remind your child not to share any food with the classmates. For parents who are concerned with allergies, do declare in the form under your child's medical condition and the teachers will take note of that.

Q: Can my child pay the food at school canteen using POSB bank smart Buddy?

A: Our school canteen does not accept electronic payments. Only cash transaction.

Q: How much does the food at the canteen cost? E.g. for a bowl of noodles?

A: Canteen will have set meals ranging from \$1 to \$2. The set meal consists of a main meal (rice / noodles + meat + vegetables + fruits). However, if your child would like to purchase something small like buns or pastries, it will range from \$0.60 to \$1.50

Q: For the first few days of school, is it advisable to pack food for recess? Or is it alright if we give our kid \$2 to buy food? As some kids might be afraid and not sure how to buy.

A: We understand your concerns. We do encourage our students to learn to buy their own food. Be rest assured that especially for the first week of school, we will station staff in the canteen to assist the children with the buying of food. This is a good opportunity for the students to be independent.

Student Matters

Q: How many P1 classes are there in 2022 and what is the average class size?

A: There are 6 P1 classes in 2022. The class size is between 25-28 students.

Q: Can my child re-use his P1 brother's textbooks?

A: For P1 Math Textbooks, they have to be based on 2021 new syllabus. Thus, the old P1 Shaping Maths Textbooks are outdated from 2021.

Q: Can my girl bring a wheeled school bag since she is quite small in size and we will walk to school everyday?

A: Yes, she can.

Q: Is P1 Respect class's House T-shirt Yellow Hawk?

A: The House T- shirt is not class-based. Within a class, there will be a mixture of students belonging to the 5 different Houses. The respective House colours are as follows - Falcon (green), Robin (purple), Eagle (orange), Swift (red), Hawk (yellow).

Q: Do we need to purchase House T-shirts.

A: House T-shirt will have to be purchased together with the school uniform and PE T-shirt. House allocation has been communicated to parents.

Q: My girl has not achieved the ability to read many words. Will this hinder a lot during her first days in class?

A: Not to worry. The teachers in the class will guide your child. They will learn to read in English lessons. If your child is identified for further support, she will be placed on the Learning Support Programme.

Q: My son is in DSLS Programme currently in his Kindergarden. How will he continue with the programme in Primary 1?

A: At primary schools, we do have Language Support Programme (LSP) for students identified through the Early Literacy Indicator (ELI) test. Every child will be assessed and may be placed on the programme based on their ELI score.

Q: My child is a non-Chinese student and he has no exposure to Chinese language. Will he be okay taking Chinese language?

A: We provide differentiated learning support for our students and our MTL teachers will work in close partnership with parents in encouraging students to persevere in the learning of Mother Tongue Languages.

Q: Are mobile phones allowed in school?

A: The school allows students to bring their mobile phones to school. However, students would be expected to switch off their phones during curriculum time. Students may switch on their phones during recess and after school for the purpose of contacting their parents on urgent matters. Alternatively, students may use the public access coin phones located in the canteen to contact their parents if necessary.

Q: How do you manage students who might be overwhelmed from their day in school? i.e. crying, etc...

A: Not to worry. Our P1 Form Teachers are experienced teachers who will provide support for students who need more assurance. We also have the school counsellors on standby to take care of the students.

Q: Is there any rule for the girl's hairstyle?

A: Female students with long hair must have it plaited or tied up neatly. Hair accessories should be dark blue or black. Female students should not have their fringes touch their eyebrows. If it is long, it should be pinned up neatly.

The School Rules & Expectations can be found in the Student Handbook 2022, a copy of which will be provided to all students at no charge on the first day of school.

Q: Does the school allow the use of trolley bag?

A: We allow any type of school bags. However, some trolley bags can be quite heavy and we have observed some children struggle with the heavy bag when climbing up or going down the stairs as all the P1 classrooms are at level 2. We advise parents to equip your child with a schoolbag that is comfortable for the child in terms of weight and size.

General Enquiries

Q : If Friday is a Physical Education (PE) Day, should my child wear a House T-Shirt or PE Attire?

A : Regardless of whether your child has PE lessons on Friday, he/she will put on the House T-Shirt. This is the standard attire for all students on Fridays.

Q: Is House T-shirt the same as PE T-shirt?

A: The PE T-shirt is blue and the House T-shirt comes in different colours (purple, yellow, green, red and orange) depicting the 5 house icons of Falcon, Robin, Eagle, Swift and Hawk. FRESH in short.

Q: Which Void Deck (Blk #) is the first day drop-off venue?

A: Our Void Deck refers to the Level 1 of FTPPS Indoor Sports Hall within the school.

Q: Will the school be sharing the deck of P1 Orientation slides on the school website?

A: The deck of slides will be made available on the school website.

Q: Will the P1 class teachers have another round of interaction with parents of the respective classes?

A: Yes, there will be a Parents' Briefing by Form Teachers in early Jan 2021.

Q: Does participation in CCA starts from P1? How is the selection process like?

A: P1 students will be involved in Programme for Active Learning (PAL). They will officially join CCA when they are in P3. More information about the allocation of CCA will be given when they are in P2.

Q: How does the school manage bullying incidents in school?

A: The school takes a serious view of bullying. At the beginning of each year, the SLs and Student Development Team will communicate a clear message to all students that the school has zero tolerance for bullying and that hurtful behaviour has no place in our school.

When the school comes across incidents of hurtful behaviour, we take immediate action to investigate the incident, carry out appropriate disciplinary actions and provide counselling support for the students involved.

If your child shares with you that he/she has been bullied in school, we request that you contact the Form Teacher with the facts of the incident and we will respond to you as early as possible.

In the interest of every child's safety, we seek the parents' understanding and cooperation not to approach any students directly within or outside school.

Q: My child has Special Needs. I would like to know how FTTPS can help my child.

A: If your child has special needs in the areas of cognitive development, physical impairment, or behavioural concerns, we invite you to contact the school via email or a phone call after today's session. Our staff will contact and advise you accordingly. We would like to assure parents that the school is resourced with teachers and allied educators trained in learning needs and special needs, and for cases requiring more specialised attention, we have our MOE Educational Psychologist partners to support us.

We would like to assure parents that our staff will be around to guide and assist our students as they familiarise themselves with the school procedures and environment.

Q: I am concerned about my son's Mother Tongue Language as we don't speak it at home. Would he be able to catch up to standard?

A: Bilingualism is a cornerstone of Singapore's education system. Under our bilingual policy, all students are required to offer English and a Mother Tongue Language (MTL).

Our MTL teachers will work in close partnership with parents in encouraging our students to persevere in their MTL learning. School will provide differentiated learning support, and explore the possibility of offering the Foundation MTL curriculum for students who are weaker in MTL when they reach the upper primary levels.